

Privacy Policy

Effective Date: July 16, 2026

Khrystec, Inc. ("we," "our," or "us") operates the website www.khrystec.com (the "Site"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Site or engage our custom audio-video and low-voltage installation services.

As a California-based business, we respect your privacy and are committed to protecting your personal data in accordance with California law. Please read this policy carefully.

1. Information We Collect

We collect information that identifies, relates to, or could reasonably be linked with you. This includes:

- Contact Information: Your name, billing address, physical installation address, email address, and phone number when you request a consultation, quote, or service.
- Project & Technical Details: Information about your home or commercial property layout, existing wiring, and equipment preferences necessary to design and install your low-voltage or AV systems.
- Website Usage Data: Your IP address, browser type, and operating system, collected automatically when you visit our Site.

2. How We Use Your Information

We use your information strictly to operate our business and provide our services. This includes:

- Scheduling consultations and performing physical on-site installations.
- Preparing project estimates, system designs, and invoices.
- Responding to service requests, support inquiries, and warranty questions.
- Sending administrative updates, invoices, or changes to our terms.

3. How We Share Your Information

We do not sell, rent, or trade your personal information to third parties. We only share your data with:

- Subcontractors & Technicians: Trusted personnel who need the installation address and project details to complete your AV or low-voltage setup.

- Service Providers: Third parties that manage our business operations, such as cloud-based invoicing tools, scheduling software, or payment processors.
- Legal Requirements: If required by law, court order, or to protect the safety, rights, and property of Khrystec, Inc., our employees, or our clients.

4. California Privacy Rights

If you are a California resident, you have specific rights under state law regarding your personal information:

- Right to Know: You can request to know what personal data we have collected about you.
- Right to Delete: You can request that we delete the personal information we have collected, subject to certain legal exceptions (such as open contracts, active warranties, or financial record-keeping laws).
- Right to Non-Discrimination: We will not discriminate against you for exercising any of your privacy rights.

To exercise these rights, please contact us using the details below.

5. Data Security

We use industry-standard physical and electronic security measures to protect your physical address, property details, and contact information. While we take strict precautions to secure your data, no internet transmission or electronic storage method is completely secure.

6. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Khrystec, Inc.

1001 Avenida Pico Ste. C

San Clemente, Ca 92673

contact@khrystec.com

1-866-450-1405